

Error: Bayalink Liberty has been denied the Bluetooth Permission

Products

- Bayalink Liberty Handheld Application

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Detail

The Bayalink Liberty Handheld Application needs to be granted a series of permissions on the BlackBerry Smartphone in order to work properly. The aforementioned error message occurs when the Bluetooth permission has been denied for the Bayalink Liberty Handheld Client.

Resolution

To resolve this issue, the Bluetooth permission must be granted to the Bayalink Liberty Application.

The following are the steps required to set **ALL** of the recommended permissions for the Bayalink Liberty application.

1. On your BlackBerry, scroll to **Options > Advanced Options > Applications**.
2. Click **Bayalink-Liberty**.
3. Click **Edit Permissions**.
4. Set Connections to **Allow**.
5. Click the Menu key for Interactions, and choose Expand.
6. Set Keystroke Injection to **Allow**.
7. Save the changes and exit.

Related Information