

# ERROR: The application or DLL (path\file name) is not a valid Windows image

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## Products

- All Bayalink Liberty versions

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## Background

This error can occur when a file has been corrupted. This may be related to a corruption in the specific file or an error with the file system on the Bayalink Liberty key.

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## Workaround

### Option #1

Perform a file system check on the Bayalink Liberty key.

1. Open a windows Command Prompt
2. Type Checkdsk <Liberty Key drive letter:> /f and press Enter

Once completed, attempt to start the Bayalink Liberty application again as per the user guide.

### Option #2

Perform a full key reload of the Bayalink Liberty Software.

Please contact Bayalink Liberty Technical Support for details on where to download the Bayalink Liberty software and instructions on how to install it

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